LuitBiz Customer Portal
BROCHURE

MAKE YOUR CUSTOMERS
HAPPY CUSTOMERS

LuitBiz Customer Portal - Power To Your Customers

LuitBiz Customer Portal helps customers keep track of activities that matter most. It lets customers check the status of their support requests, view updates to their knowledge base, submit their wishlist about your company's products / services and communicate with your sales and support teams - all from a single location. With a dedicated customer portal that can be accessed by your customers from anywhere, anytime using any device, your customers can find exactly what they're looking for.

What Customers Want?

More and more customers prefer self-service over contacting a support agent; and according to a survey conducted by Nuance Enterprise shows that a whopping 91% say they would use a knowledge base if it met their needs. This is great news for businesses; self-service is the fastest and most cost-effective way to customer support.

One Place For Everything

The well-designed Customer Portal of LuitBiz is a customer's home for information on their support requests. Customers can search through previous interactions or tickets to find answers to questions that they've already asked, saving them time - and saving your team from repetitive queries. Additionally, the knowledge base of LuitBiz Customer Portal can prove to be a great storehouse of knowledge and DIY tips for your customers.

Gather The Relevant Information

Customers can create new requests on the LuitBiz Customer Portal. They can also submit their wish list regarding your products / services. This will help you in improving the quality of your products / services.

Your Portal Your Brand

You can brand the LuitBiz Customer Portal with your company's logo. A branded customer portal will reassure your customers that they're in the right place.

## Frequent Questions, Answered Quickly

The knowledge base of LuitBiz Customer Portal is simple to use as a customer facing resource that customers can help themselves with the right information at the right time. Your support team can feed in the frequently asked questions in the knowledge base and your customers can view the answers to these questions easily.

Measure & Improve

Know what questions your customers are asking and whether they're finding the right answers with built-in reports. These insights expose gaps in your support framework and help identify means of filling up these gaps.

Features

* Company Branding
* Customer Support Ticket
* Customer Wishlist
* Customer Messages & Broadcasts
* Customer Knowledge Base
* Customer Support Level Documents
* Completely Responsive - no mobile apps required to access from mobile devices
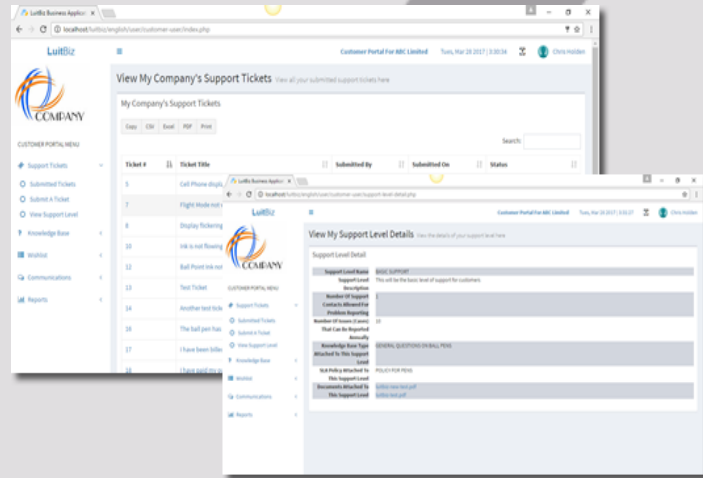
ABOUT US

Luit Infotech Pvt. Ltd., a Bangalore (India) based company was established in 2004. Luit Infotech's web based software are extremely user friendly and easy to implement and manage. The company's Corporate

Communication Software "LuitBuzz " has a very low total cost of ownership (TCO) and enable organizations to increase their return on investment (ROI), improve productivity, and enhance internal communication strategies and employee engagement.

Try LuitBiz For FREE
Click Here

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